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Meeting knowledge management challenges through effective search

Referee Report

This paper presents an information system, “Situating Information Systems” to support the routine activity in organizations. The theme of the paper comes under the scope of IJBIS. The readers of IJBIS may find this paper interesting and useful. Overall, the paper has been fairly organized and presented. Introduction of the paper is well presented to motivate the readers in the subject. The literature part of the paper looks satisfactory. My only concern is the rigor of the sections 6 and 7 as they appear to be very weak considering the scope of the paper and its contribution. The conclusion section reads well. Therefore, my recommendation is accept the paper subject to a revision. The following comments need to be addressed:

1. Develop the section on “Usefulness of IPFF mechanism to different searcher roles” with more examples.
2. Develop the case study part further. As of now it looks very weak. This is a significant part of the contribution and therefore, this needs to be developed accordingly with additional empirical data.