

NARESH KUMAR AGARWAL

December 6, 2016

School of Library and Information Science, Simmons College
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EDUCATION

- 2010 Ph.D., Department of Information Systems
School of Computing, National University of Singapore
Dissertation
Information Seeking Behavior and Context: Theoretical Frameworks
and an Empirical Study of Source Use
- 1999 B.A.Sc. (Computer Engineering) Honors
Nanyang Technological University, Singapore

EMPLOYMENT

- 2009 - School of Library and Information Science, Simmons College
Associate Professor, 2015 -
Assistant Professor, 2009-2015
Teaching Areas
Information Science & Technology courses
Web Development & Information Architecture, Knowledge
Management, Theories of Information Science
General Library & Information Science courses
Technology for Information Professionals, Evaluation of
Information Services
Format
Face-to-face, blended, online
Research Areas
Information Behavior, Knowledge Management
- 2004-2007 Department of Information Systems, School of Computing
National University of Singapore
Research Assistant, 2004-2006
Teaching Assistant, 2007

1997-2004 Software Industry experience, Singapore
GDC Technology Ltd, Digital Cinema Technology, 2003-2004
HeliXense Pte Ltd, BioInformatics, 2002
Innova Solutions, Customer Relationship/Telecom, 2001-2002
MediaRing Ltd, Voice-over-IP, 1999-2001
Hewlett-Packard, Telecom, Internship, 1997

PUBLICATIONS

Refereed Journal Articles

- J1. Marouf, L.N. and Agarwal, N.K. (in press, September 2016) Are faculty members ready? Individual factors affecting Knowledge Management readiness in Universities. *Journal of Information and Knowledge Management*, 15(3), 27 pages.
- J2. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015)+. How do academic libraries work with their users to co-create value for service innovation?: A qualitative survey. *QQML Journal*, 4(3), 637- 658.
- J3. Agarwal, N.K. (2015). Towards a Definition of Serendipity in Information Behaviour. *Information Research*, 20(3), paper 675, <http://informationr.net/ir/20-3/paper675.html>
- J4. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). Knowledge management for service innovation in academic libraries: A qualitative study. *Library Management*, 36(1/2), 40-57.
- J5. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). Conceptualizing value co-creation for service innovation in academic libraries. *Business Information Review*, 32(1), 45-52.
- J6. Agarwal, N.K. & Islam, M.A. (2015). Knowledge retention and transfer: How libraries manage employees leaving and joining. *VINE: The Journal of Information and Knowledge Management Systems*. 45(2), 150-171.
- J7. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2014). Library adoption of knowledge management using Web 2.0: A new paradigm for libraries. *IFLA Journal*. 40(4), 317-330.
- J8. Agarwal, N.K. & Marouf, L.N. (2014). Initiating knowledge management in colleges and universities: A template. *International Journal of Knowledge Content Development & Technology (IJKCDT)*, 4(2), 67-95.

- J9. Turcios, M.E.*, Agarwal, N.K. & Watkins, L. (2014) How much of library and information science literature qualifies as research? *The Journal of Academic Librarianship*, 40(5), 473-479.
- J10. Agarwal, N.K. & Lawrence, H.* (2014). Office location map of individuals in the library and other college campus buildings. *The Journal of Web Librarianship*, 8(3), 305-323.
- J11. Agarwal, N.K. & Islam, M.A. (2014). Knowledge management implementation in a library: Mapping tools and technologies to phases of the KM cycle. *VINE: The Journal of Information and Knowledge Management Systems*, 44(3), 322-344.
- J12. Koeniger-Donohue, R., Agarwal, N.K., Hawkins, J.W. & Stowell, S.* (2014) Role of nurse practitioners in encouraging use of personal health records. *The Nurse Practitioner*, 39(7), 1-8.
- J13. Agarwal, N.K. & Rahim, N.F.A. (2014)+. Student expectations from a cross-cultural virtual collaboration: A qualitative analysis. *QQML Journal*, 3(1), 221-234.
- J14. Agarwal, N.K., Xu, Y. (C.) & Poo, D.C.C. (2011). A context-based investigation into source use by information seekers. *Journal of the American Society for Information Science and Technology (JASIST)*, 62(6), 1087-1104.
- J15. Agarwal, N.K. & Poo, D.C.C. (2008). Capturing tacit knowledge across different domains: Knowledge community (K-Comm). In A. Mitra (Ed.) Special Issue on KM, *International Journal of Business Information Systems (IJBIS)*, 3(6), 668-685,
- J16. Agarwal, N. K., & Poo, D. C. (2007). HCI and information search: Capturing task and searcher characteristics through 'user ability to specify information need'. *Lecture Notes in Computer Science*, Part III-Retrieval, Searching, Browsing and Navigation, 4557, 373-382.
- J17. Agarwal, N.K. & Poo, D.C.C. (2006). Meeting knowledge management challenges through effective search. *International Journal of Business Information Systems (IJBIS)*, 1(3), 292-309.

Refereed Articles in Conference Proceedings

- C1. Agarwal, N.K. & Islam, M.A. (2016). How can professional associations continue to stay relevant? Knowledge Management to the rescue. In *Proceedings of the Association for Information Science & Technology Annual Meeting, Copenhagen, Denmark, Oct 14-18*, 53(1), 10 pages.
- C2. Agarwal, N.K. & Marouf, L. (2016)+. Quantitative and qualitative instruments for knowledge management readiness assessment in universities. *8th International*

Conference on Qualitative and Quantitative Methods in Libraries, London, UK, May 24-27, 2016 (pp.1-12).

- C3. Islam, M.A., Agarwal, N. & Ikeda, M. (2014)+. Knowledge sharing among information professionals in Bangladesh: A quantitative analysis. *BOBCATSSS 2014, Barcelona, Spain, Jan 29-31, 2014* (pp.1-5).
- C4. Agarwal, N.K. (2012). Making sense of sense-making: Tracing the history and development of Dervin's Sense-making methodology. In T. Carbo & T.B. Hahn (Eds.). *International perspectives on the history of information science & technology: Proceedings of the ASIS&T 2012 Pre-Conference on the History of ASIS&T and Information Science and Technology*. (pp. 61-73). Medford, NJ: Information Today.
- C5. Agarwal, N.K. (2012)+. Making the Bhagavad Gita accessible: Enabling sense-making through synthesis and visualization. In *Preservation and access: Facilitating research in information and religion: Proceedings of the Second Annual International Conference on Information & Religion, Kent, OH, May 18-19* (pp. 1-22).
- C6. Agarwal, N.K. (2011). Verifying survey items for construct validity: A two-stage sorting procedure for questionnaire design in information behavior research. *Proceedings of ASIS&T 2011 Annual Meeting, New Orleans, Louisiana, Oct 9-13*, 48(1), 1-8.
- C7. Agarwal, N.K. (2011)+. Evaluation of information services in the library: Areas identified by graduate students. In A. Katsirikou & C. Skiadas (Eds.) *New trends in qualitative and quantitative methods in libraries: Selected papers presented at the 2nd Qualitative and Quantitative Methods in Libraries, 2010* (pp. 77-88). Singapore: World Scientific Publishing.
- C8. Agarwal, N.K. (2011)+. Ram's search for Sita in the Ramayana: Information seeking in an ancient Indian epic. In *Research Frontiers in the Study of Information & Religion: Proceedings of the First Annual Conference on Information and Religion, Kent, OH, May 20* (pp. 1-22).
- C9. Agarwal, N.K. (2011). Information source and its relationship with the context of information seeking behavior. In *Proceedings of iConference 2011, Seattle, WA, Feb 8-11* (pp. 48-55). New York, NY: ACM.
- C10. Poo, D.C.C., Lek, H.H. & Agarwal, N.K. (2010). Collaborative learning in a knowledge community. *International Conference on Computer Science Education: Innovation & Technology, Phuket, Thailand, Dec 6-7* (5 pages).
- C11. Agarwal, N.K., Xu, Y.(C.) & Poo, D.C.C. (2009). Delineating the boundary of 'context' in information behavior: Towards a contextual identity framework. *Proceedings of the ASIS&T 2009 Annual Meeting, Vancouver, B.C., Canada, Nov 6-11*, 46(1), 1-29.

- C12. Lek, H.H., Poo, D.C.C. & Agarwal, N.K. (2009). Knowledge community (K-Comm): Towards a digital ecosystem with collective intelligence. *Third IEEE International Conference on Digital EcoSystems and Technologies, Istanbul, Turkey, Jun 1-3* (pp. 211-216).
- C13. Agarwal, N.K., Poo, D.C.C. & Tan, K.H. (2007). Impediments to sharing knowledge outside the school: Lessons learnt from the development of a taxonomic e-learning portal. In *Proceedings of the International Conference on Information Systems, Montreal, Canada, Dec 9-12* (pp. 1-16). Paper 81.
- C14. Agarwal, N.K., Wang, Z., Xu, Y. (C.) & Poo, D.C.C. (2007). Factors affecting 3G adoption: An empirical study. In *Proceedings of the 11th Pacific Asia Conference on Information Systems, Auckland, New Zealand, Jul 3-6* (pp. 256-270). Paper 3.
- C15. Agarwal, N.K., Poo, D.C.C. & Leo, D.M.T. (2007). Developing buddy: Towards greater dependability & maintainability in meta-search. In M. Khosrow-Pour (Ed.) *Proceedings of the Information Resources Management Association Conference, Vancouver, B.C., Canada, May 19-23* (pp. 458-462). Hershey, PA: IGI Global.
- C16. Agarwal, N.K., Poo, D.C.C. & Teo, K.Y. (2006). Component-based development of MILLS: A case study in the development of an inter-library loan software system. In P. Jalote (Ed.) *Proceedings of the 13th Asia Pacific Software Engineering Conference, Bangalore, India, Dec 6-8* (pp. 37-44). Los Alamitos: IEEE Computer Society.
- C17. Agarwal, N.K. & Poo, D.C.C. (2006). Making sense of an electronic document: Visualization strategies for concept presentation. In *Proceedings of the 10th IEEE International Enterprise Distributed Object Computing Conference Workshops, Hong Kong, Oct 16-20* (pp. 56-59). Los Alamitos: IEEE Computer Society.
- C18. Agarwal, N.K. & Poo, D.C.C. (2006). Information searcher-provider fit through information presentation & visualization techniques. In V.P. Guerrero-Bote (Ed.) *International Conference on Multidisciplinary Information Sciences & Technologies, Merida, Spain, Oct 25-28* (pp. 69-73). Merida: Open Institute of Knowledge (Instituto Abierto del Conocimiento).
- C19. Agarwal, N.K., Poo, D.C.C. & Goh, J.M. (2005). Managing quality of information retrieval for effective knowledge management. In *Proceedings of the 3rd World Conference for Software Quality, Munich, Germany, Sep 26-30* (pp. 205-214). I.
- C20. Agarwal, N.K., Gupta, A.K., Bin, W. & Barbosa, L.O. (1999). Scaleable delivery mechanism for VBR MPEG-2 video streams over the Internet. In *Proceedings of the IEEE Pacific RIM Conf. on Communications, Computers & Signal Processing, Victoria, B.C., Canada, Aug 23-25* (pp. 284-287).

C21. Shaw, V., Wahab, A., Agarwal, N.K. & Chan, G. (1998). Adaptive traffic management model for Internet/electronic commerce. In *Proceedings of the 17th IEEE International Conference on Consumer Electronics, Los Angeles, CA, Jun 2-4* (pp. 24-25).

C22. Shaw, V.M., Wahab, A., Sung, S. & Agarwal, N.K. (1998). An intelligent web browser for Internet/electronic commerce. In *Proceedings of the 17th IEEE International Conference on Consumer Electronics, Los Angeles, CA, Jun 2-4* (pp. 80-81). Digest of Technical Papers.

+ refereeing based on abstract / extended abstract

Refereed Book Chapters

B1. Agarwal, N.K. (2014). Use of touch devices by toddlers and preschoolers: Observations and findings from a single-case study. In Bilal, D. and Beheshti, J. (Eds.) *New Directions in Children and Adolescents' Information Behavior Research* (pp. 3-38), Library and Information Science, 10, Emerald Group publishing Limited.

B2. Agarwal, N.K. & Poo, D.C.C. (2007). Collaborating to search effectively in different searcher modes through cues & specialty search. In D.H. Goh & S. Foo (Eds.) *Social Information Retrieval Systems: Emerging Technologies & Applications for Searching the Web Effectively* (pp. 1-30), Idea Group Inc.

Refereed Short Papers & Posters

S1. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). How does Knowledge Management affect Service Innovation in Academic Libraries?: A survey study. *Proceedings of the Association for Information Science and Technology Annual Meeting, St. Louis, MO, Nov 6-10, 2015*, 52(1), 1-4.

S2. Agarwal, N.K., Xu, Y.(C.), Lawrence, H.* & Agarwal, A. (2012). Effect of institutional factors on source and channel use by medical residents. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4.

S3. Agarwal, N.K. (2012). Happiness: Exploring relationship with information and place in information science research and education. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4.

S4. Benoit, G. & Agarwal, N. (2012) All-visual retrieval: How people search and respond to an affect-driven visual information retrieval system. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4.

- S5. Turcios, M.*, Agarwal, N.K. & Watkins, L. (2012). Library & information science literature: How much of it is research? *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4.

* publication with student

Refereed Abstracts

- S6. Agarwal, N.K. (2013). Information literacy of LIS students: Gathering and synthesizing sources for a literature review. In A. Katsirikou (Ed.) *QQML 2013 Book of Abstracts: Qualitative and Quantitative Methods in Libraries International Conference, Rome, Italy, Jun 4-7, Special Session on Information Literacy in the curriculum across Disciplines* (pp. 136-137).
- S7. Agarwal, N.K. (2010). From traditional to futuristic libraries: Will we go a full circle and want to be traditional again? In A. Katsirikou (Ed.) *Book of Abstracts: Qualitative and Quantitative Methods in Libraries QQML2010 International Conference, Chania, Crete, Greece, May 25-28* (pp.32-33).

Refereed Presentations (full-papers submitted)

- P1. Agarwal, N.K. (2009). Use of technology to assert identity: Towards a theory of expanding circles of identity. *10th APRU Doctoral Students Conference, Kyoto, Japan, Jul 6-10* (13 pages).
- P2. Agarwal, N.K. (2008). Information-seeking behavior based on an integrated framework of information seeking & information retrieval. *9th APRU Doctoral Students Conference, Vladivostok, Russia, Jul 14-18*.
- P3. Agarwal, N.K. (2006). Effective information management through an information searcher-provider fit framework. *7th APRU Doctoral Students Conference, Singapore, Jul 17-21*.

Dissertation

- D1. Agarwal, N.K. (2009). *Information Seeking Behavior and Context: Theoretical Frameworks and an Empirical Study of Source Use* (Doctoral dissertation). Retrieved from ScholarBank@NUS (Open Ph.D Theses 6523)
<http://www.scholarbank.nus.edu.sg/handle/10635/16864>

Manuscripts under Review

- R1. Agarwal, N.K. & Fisher, A. (under review). Integrating models and integrated models: Towards a unified model bridging Information Seeking and Information

Retrieval. Submitted May 20, 2016 to the *Journal of the Association for Information Science & Technology*.

Book Contract

- R2. Agarwal, N.K. (2017; under contract). Context in information behavior: Seeker, situations, surroundings, shared identities. In G. Marchionini (Ed.) *Synthesis Lectures on Information Concepts, Retrieval, and Services*. Signed a book contract on Sep 23, 2015 with Morgan & Claypool Publishers to deliver a 100-150 page book by June 30, 2017.

Other Professional Publications

- N1. Agarwal, N. (2014, Jun/Jul). Strengthening ASIS&T's chapters by enhancing communication between Chapters and with SIGs. *Bulletin of the Association for Information Science & Technology, Special Issue on International Information Issues*, 40(5), 17-22.
- N2. Agarwal, N. (2013, Feb/Mar). James Cretsos leadership award: What ASIS&T means to me. *Bulletin of the American Society for Information Science & Technology*, 39(3), 19-23.

Other Popular Publications

- N3. Agarwal, N. (Apr 2016). #MyStory Naresh Agarwal: The journey so far... *Talk Sikkim*, Monthly news magazine, Sikkim, India, 1(1), 50-54.
- N4. Agarwal, N. (Oct 2012). How to help prevent suicides in Sikkim. *Talk Sikkim*, Monthly news magazine, Sikkim, India, 5(2), 52-53.
- N5. Agarwal, N. (Jul 2011). Never compare with those around you. Life Lessons, *Talk Sikkim*, 4(7), 49.
- N6. Agarwal, N. (Jun 2011). Deciding on a career? Look inwards first. Special Focus on Education, *Talk Sikkim*, 4(6), 28-29.
- N7. Agarwal, N. (May 2011). Expect only from yourself! Life Lessons, *Talk Sikkim*, 4(5), 58.
- N8. Agarwal, N. (Apr 2011). Be happy always, no matter what! Life Lessons, *Talk Sikkim*, 4(4), 44-45.

AWARDS AND HONORS

Association for Information Science & Technology

James M. Cretsos Leadership Award, 2012
Special Interest Group of the Year (Education for Information Science), Chair, 2012

Feature

#MyStory Naresh Agarwal: The journey so far... *Talk Sikkim*, 1(1), 50-54, Apr 2016.
Faculty Research: Naresh Agarwal, Simmons SLIS website, Apr 2013.
A Brilliant Mind, Profile – Naresh Agarwal, *Talk Sikkim*, 4(3), 42-45, Mar 2011.

Singapore Airlines / Neptune Orient Lines

100% Scholarship for Undergraduate Education in Singapore, 1995-1999

Tashi Namgyal Academy, Gangtok, Sikkim, India

Valedictorian with new state/school record, 1995, 1993
Founder's Medal – Best All-round Student, 1995
Rani Langer Award, 1993

GRANTS AND FELLOWSHIPS

Grant Proposals Funded

- 2015-2016 Research Fund, Kuwait University (Project No. OI01/15)
'Determining your current state: Individual factors affecting Knowledge Management Readiness in Colleges and Universities' [with Laila Marouf], 3750 KD (approx. \$12,500)
- 2012-2013 Center for Excellence in Teaching, Simmons College
'2012-13 faculty seminar: Teaching well, saving time', \$1500
- 2012 Emily Hollowell Research Fund, Simmons College SLIS
'User behavior differences comparing text- and image-driven retrieval systems' [with G. Benoit], \$600
- 2010 President's Fund for Faculty Excellence, Simmons College
'A context-based investigation into the information seeking behavior and source use by medical residents', \$9000

Travel Grants Funded

- 2012 Social Sciences & Humanities Research Council of Canada / McGill University,
SCORE: Serendipity, Chance and Opportunity in Information Discovery
Research, Montreal, Canada, Apr 28 – May 1, 2012.
- 2009-2012 Faculty Development Fund, Simmons College
ASIS&T History Preconference, Baltimore, MD, Oct 26-30, 2012

iConference, Toronto, Canada, Feb 7-10, 2012
ASIS&T Annual Meeting, New Orleans, LA, Oct 8-12, 2011
iConference, Seattle, WA, Feb 8-11, 2011
ASIS&T Annual Meeting, Vancouver, Canada, Nov 6-11, 2009

- 2010 Mizzou Advantage, University of Missouri
International Workshop on Opportunistic Discovery of Information,
Columbia, MO, Oct 21-22, 2010
- 2006-2009 Faculty Research Grants, National University of Singapore
ALISE Annual Conference, Denver, CO, Jan 20-23, 2009
DSI Annual Meeting, Baltimore, MD, Nov 22-25, 2008
ASIS&T Annual Meeting, Columbus, OH, Oct 24-29, 2008
ICIS, Paris, France, Dec 14-17, 2008
IEEE EDOCW, Hong Kong, Oct 16-20, 2006
- 2008 International Relations Office, National University of Singapore
APRU DSC, Vladivostok, Russia, Jul 14-18, 2008
APRU DSC, Tokyo, Japan, Jul 30-Aug 3, 2007
- 2007-2008 School of Computing, National University of Singapore
Doctoral Consortium, PACIS, Suzhou, China, Jul 3-7, 2008
ICIS, Montreal, Canada, Dec 9-12, 2007
HCII, Beijing, China, Jul 22-27, 2007
PACIS, Auckland, New Zealand, Jul 3-6, 2007

Grant/Award Proposals Submitted

- 2016 Faculty Development Fund, Simmons College; applied Jun 8, 2016
ASIS&T Annual Meeting, Copenhagen, Denmark, Oct 14-18, 2016
- 2012 Institute of Museum and Library Services, Laura Bush 21st Century Librarian
Early Career grant, 'Source and Channel Use by Medical Residents', requested
\$224,204 + match \$21,130 [not funded]

INVITED TALKS / REFEREED PANELS / WORKSHOPS

Research Perspectives on Serendipity and Information Encountering (with Erdelez, S.,
Beheshti, J., Heinström, J., Toms, E., & Makri, S.)

[Panelist; upcoming], ASIS&T AM, Denmark, Copenhagen, Oct 14-18, 2016

Information seeking and beyond: impacts of studying different forms of information
behavior (with Koh, K., Kyong, E.O. & Belkin, N.J.)

[Panelist], ASIS&T AM, St. Louis, MO, Nov 6-10, 2015

Virtual Meeting of Regional and Student Chapter Leaders [Webinar], Association for Information Science & Technology, Jul 17, 2014; Feb 25, 2014

Scholarship: Information vs Knowledge [Panelist], 62nd Annual Meeting of the American Academy of the History of Dentistry, Boston, MA, Oct 18, 2013

Preparing for the Academic Job Market: An Interactive Panel for Doctoral Students

[Moderator/Panelist], ASIS&T AM, St. Louis, MO, Nov 6-10, 2015

[Moderator/Panelist], ASIS&T AM, Montreal, Canada, Nov 1-6, 2013

[Moderator], ASIS&T AM, Baltimore, MD, Oct 26-30, 2012

[Panelist], ASIS&T AM, New Orleans, LA, Oct 9-13, 2011

Happiness – relationship with Information, theoretical model, learning outcome

[Assembly address; Workshop], Padma Odzer Choeling School, Gangtok, Sikkim, India, Nov 22, 2014

[Webinar], ASIS&T SIG ED, Sep 10, 2013

[Invited speaker], Beta Phi Mu Annual Meeting, Boston, MA, Apr 8, 2013

[Webinar], Library 2.011 worldwide virtual conference, Nov 2-4, 2011

How to build a website [Workshop], North Bennet Street School, Boston, MA, Mar 28, 2013

Doctoral Student Boot Camp: Preparing for Successful Entry to the Job Market [Workshop], ASIS&T Annual Meeting, Baltimore, MA, Oct 26, 2012

Serendipity and its relationship with the Contextual elements in Information Behavior

[Presenter], SCORE: Serendipity, Chance and Opportunity in Information Discovery

[Discussant], Montreal, Canada, Apr 28-May 1, 2012

Making a Contribution: Process vs. static theories, Concepts, the building blocks of Theory

[Workshop Co-Chair], iConference 2012, Toronto, Canada, Feb 7, 2012

Forecasting the Next 10 Years in Information Behavior Research: A Fish Bowl Dialogue

[Discussant], ASIS&T AM, Vancouver, Canada, Nov 6-11, 2009

Conceptual space of serendipity in information behavior [Discussant], International

Workshop on Opportunistic Discovery of Information, Columbia, MO, Oct 21-22, 2010

Doctoral Students Network

[Plenary], APRU Doctoral Students Conference, Vladivostok, Russia, Jul 17, 2008

[Plenary], APRU Doctoral Students Conference, Tokyo, Japan, Aug 1, 2007

Doctoral Consortium [Fellow], Pacific Asia Conference on Information Systems, Suzhou, China, Jul 3-4, 2008.

Selected Campus/Departmental Talks

Hosting synchronous sessions using GoToMeeting in an online course [Speaker], Enhanced Teaching with Technology Day, Nov 18, 2013

Research Colloquium Lunchtime Lecture

Life Lessons: Impermanence and the Power of Now [Speaker], Sep 30, 2015

Use of touch devices by toddlers or preschoolers? Observations and Findings from a single-case study [Speaker], Mar 17, 2015

Implementing Knowledge Management in Colleges and Universities [Speaker], Apr 8, 2014

Making sense of Sense-Making: tracing the history and development of Dervin's Sense-Making methodology [Speaker], Oct 18, 2012

Verifying survey items for Construct Validity: A two-stage Sorting Procedure for Questionnaire Design in Information Behavior Research [Speaker], Oct 6, 2011

Issues in Open Access [Panelist], Oct 18, 2010

Information Visualization and Visual Information Management [Panelist], Feb 23, 2010

Delineating the boundary of 'Context' in Information Behavior: Towards a Contextual Identity Framework [Speaker], Oct 15, 2009

Experiences at the ASIS&T Annual Meeting [Panelist], Student Chapter, Nov 15, 2012

How to be ~~different~~ similar? [Speaker] GSLIS Talks: Ideas Worth Spreading, TED-style talk, LISSA end-of-semester party, Apr 27, 2012.

Succeeding in poster presentations in conferences [Panelist], Apr 15, 2011

SCHOOL/DEPARTMENTAL SERVICE – SLIS

Panel on Adjunct Review and Recommendation, Chair 2014-2015, Member 2015-2016, 2013-2014

Doctoral Adviser

Zhan Hu, 2016 –

Self-Study Chapter Committee for Accreditation visit by American Library Association's Committee on Accreditation

Standard V: Administration, Finances, and Resources Committee, 2016-2017

Human Information Behavior Research Group

Member, 2016 –

Curriculum

Program Faculty, Information Science and Technology (IS/T) Concentration (leading IS/T Online), 2014 –

Member, Online Advisory Committee (formerly, Online Education Committee), 2014–2016

Working with Simmons Online in developing courses with online best practices (including team-taught online course), 2014 –

Program Faculty, Computer Science undergraduate program, 2014 –

Co-Chair, Technology Core Implementation Committee, 2013–2014

Member, Curriculum Committee, 2010-2012

Member, Committee on Curriculum meeting reconfiguration, 2010

Member, Technology faculty ad hoc group, 2010–2014

Member, Users & Information Design area, 2010

Review Committee for First Year Faculty Review, Member, 2015-2016

Technology Advisory Committee, Member, 2012-2013

Faculty Search Committee

Cultural Heritage Informatics position, 2015-2016

Technology and Organization position, 2013

Information Design and Technology position, 2011-2012

Faculty Policy Manual Implementation Guidelines Working Group, Member 2010-2011

Outcomes and Assessment Committee, 2009-2010

Others

Member, Planning Committee, International Open Access Week, 2010

SERVICE TO COLLEGE – SIMMONS

Academic Technology Committee, Member, 2012-2016, 2010-2011

Faculty Representative, TurnItIn Core Team, 2013-2014

Member, Moodlerooms sub-committee, 2011

Faculty of Color Meeting, Member, 2016 –

Hearing Committee, Member, 2015-2016

Health Informatics Task Force, Member, 2009-2013

Health Informatics Certificate Program, School of Nursing, approved, 2012

Others

Marshal, Graduate Commencement Ceremony, 2015, 2016

SERVICE TO PROFESSION

Association for Information Science & Technology (ASIS&T)

Conference Co-Chair, ASIS&T Annual Meeting, Crystal City, VA, Oct 27-Nov 1, 2017

Chair, Membership Committee, 2015 –

Chair, Jury, Watson Davis Award, 2016

Member, Nominations Committee, 2014-2015

Member, Membership Committee, 2014-2015

Member, ASIS&T Strategic Planning Group, 2014-2015

Member, Social Media Advisory Group, 2014-2015

Member, Jury, James M. Cretsos Leadership Award, 2015

Board of Directors, Member, 2012 – 2014

Chapter Assembly, Director 2013 – 2014; Deputy Director 2012-2013

Chair, Jury, Regional Chapter of the Year Award, 2014, 2013

Ex-officio member, Awards & Honors committee, 2013–2014

Ex-officio member, Leadership committee, 2013–2014

Ex-officio member, Membership committee, 2013–2014

Member, Jury, New Leaders Award, 2013

Special Interest Groups, 2009-2013

Education for Information Science, Past Chair 2012-2013, Chair 2011-2012,
Chair-elect 2010-2011, Treasurer 2010

Health, Past Chair 2011-2012, Chair 2010-2011, Chair-elect 2009-2010

Social Informatics, Vice Chair 2009-2010

Student Chapter Representative to Chapter Assembly, 2010-2012; Alternate
Representative 2009-2010

Organizer, Student Reception, 2012, 2011

Jury, Student Chapter of the Year Award, Chair 2012, Liaison 2011, Member 2010
Ex-officio member, Membership committee, 2010-2012

Simmons Student Chapter, Co-faculty Advisor, 2009-2010

Other

McGill University, School of Information Studies, External Examiner, 2015

Syracuse University, School of Information Studies, External Examiner, 2015

Boston Medical Library – Harvard Countway Library of Medicine, Member, Working Group, Outreach services of the Library of the Future, 2013 –

New England College of Optometry / New England Eye Institute, Member, Working Group, Technology in Educational / Electronic Health Records, 2009-2010

Association of Pacific-Rim Universities Doctoral Students Network, Advisor 2009-2010, Chair 2007-2009, Executive Committee Member 2006-2007

National University of Singapore

Graduate Students Society, Director, Academic, Research and Cultural Affairs, 2006-2007

Information Management Lab, In-charge, 2005-2009

Nanyang Technological University, Singapore

Debating Society, President, 1998-1999

Tashi Namgyal Academy, Gangtok, Sikkim, India, School Captain, 1994

All Sikkim Students' Association, Gangtok, Sikkim, India, Vice President, 1994

MEMBERSHIP IN EDITORIAL BOARD / PROGRAM COMMITTEE

Editorial Board

International Journal of Information Services and Technology, 2014 –

International Journal of Knowledge Content Development and Technology, 2013 –

Journal of Knowledge & Communication Management, 2013 –

International Journal of Information Research, 2011 –

Associate Editor

Open Access Directory, 2014 –

Program Committee

ASIS&T Annual Meeting

Reviewer, Copenhagen, Denmark, Oct 14-18, 2016

Metareviewer, St. Louis, MO, Nov 6-10, 2015

Information Retrieval, Session Chair/Metareviewer, Seattle, WA, Nov 3, 2014.

Information Use & Analysis track, Montreal, Canada, Nov 1-6, 2013

Interaction track, Baltimore, MD, Oct 26-30, 2012

Information Behavior track, New Orleans, LA, Oct 9-13, 2011

iConference, Philadelphia, PA, Mar 20-23, 2016

FTRA International Conference on Information Technology Convergence and Services, Gwangju, Korea, Sep 6-8, 2012

REVIEWING

Journals

Preservation, Digital Technology & Culture, 2014

VINE: The journal of information and knowledge management systems, 2014-2016

Education for Information, 2014

International Journal of Knowledge Content Development & Technology, 2013-2016

Journal of the American Society for Information Science and Technology, 2011-2013

Library and Information Science Research, 2012

Journal of E-Commerce Research, 2010

European Journal of Information Systems, 2007

Information & Management, 2006-2012

Conference Papers

ASIS&T Annual Meeting, 2011-2014, ongoing

FTRA ITCS Conference, 2012

International Conference on Information Systems, 2006-2009; 2015

Americas Conference on Information Systems, 2007

HCI International Conference, 2006

Book Chapters

Bridgepoint Education, 2014

Idea Group Inc., 2006

Research Grants

Croatian Science Foundation (HRZZ), 2015

LANGUAGES

Fluent in spoken/written English, Hindi, Nepali, Marwari/Rajasthani; learnt little of Tamil, Bengali, French, Sanskrit & Mandarin

OTHER ACCOMPLISHMENTS

Painter/Artist, Fine Arts, 1983 –
Sculptor, 2007-2008
Model/Actor, Singapore Television, 2004-2007
Debater, 1996-1999

PROFESSIONAL MEMBERSHIPS / AFFILIATIONS

Association for Information Science & Technology, Member, 2008 –
Society for the Scientific Study of Religion, Member, 2013-2014
Association for Library and Information Science Education, Member, 2008-2009
Association for Information Systems, Member, 2007-2009
Decision Sciences Institute, Member, 2008-2009